

Physical Address: Edward Road, Paardeplaats 177 IQ, Chancliff, Krugersdorp, 1739 Phone: 011 954 3598

Phone: 011 954 3598 Cell & WhatsApp: 072 159 9091

E-mail: bookings@rockyvalley.co.za
Web: www.rockyvalley.co.za

Registration No: 2018/396832/08 VAT No: 4640285260

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## A. TERMS AND CONDITIONS AGREEMENT

## 1. TERMS OF USE:

You will be asked to leave immediately if these rules are not respected.

The premises is dedicated solely for the purpose of worshipping and praying to our Lord Jesus Christ. We do not Permit, Condone or Encourage any form of traditional, cultural, ancestral, or any practices of cleansing or sacrifices. No witchcraft, sorcery, or any type of 'worship' other than as stated above.

## 2. RULES:

- 2.1 NO keys will be handed out on arrival if the account has not been settled in full.
- 2.2 Due to the nature of the campsite NO ALCOHOL is permitted on the premises.
- 2.3 It is the responsibility of the camp leaders to ensure that their group knows, understands and does not breach the site rules supplied or reflected on signage on the site.
- 2.4 Groups and/or individuals will be asked to leave immediately if these rules are not respected.
- 2.5 Quiet Time is between 22H00 and 07H00. NO music instruments or sound equipment permitted during this period.
- 2.6 Music Instruments and Sound Equipment:
  - 2.6.1 Respect other groups, management, and neighbours with regards to using music instruments and sound equipment.
  - 2.6.2 Contain your sound within the hall allocated to you.
  - 2.6.3 The use of microphones is not permitted.
  - 2.6.4 Bass volume must be turned to the lowest setting.
- 2.7 \*The mountain is closed between 18H00 and 07H00.\* Only access the mountain in groups and remain on the first part of the mountain adjacent the campsite buildings. Do not venture too far away from the buildings. Plan for the majority of prayer activities to be conducted within the valley and the facilities allocated.
- 2.8 The area around the Manager's residences is out of bounds.
- 2.9 Adjacent properties are out of bounds to all Rocky Valley clients.
- 2.10 Please note that there is no waterfall on our property. The river and both waterfalls that are part of Kings Kloof are on our Neighbouring properties.

Please do not visit the waterfalls via Rocky Valley, as you are trespassing on private property.

- 2.11 **NO** furniture, beds or mattresses may be moved or moved about.
- 2.12 The swimming pool will be closed between 18H00 and 07H00. No-one is permitted in the pool during this time.
- 2.13 Bring all complaints and requests to the Manager on duty and not directly to any staff members.
- 2.14 Damage to property, breakages and loss/theft of supplied or hired items will be charged to your account.
- 2.15 NO graffiti allowed on any surfaces.
- 2.16 **NO vuvuzelas** are allowed.
- 2.17 NO fireworks allowed.
- 2.18 **DO not** feed, tease or throw objects at the monkeys.
- 2.19 Parking ONLY in designated areas.
- 2.20 Building of fires allowed ONLY in designated places.
- 2.21 NO fires and candles permitted on the mountain or grounds.
- 2.22 NO candles permitted in the rooms.
- 2.23 The campsite must be left in the condition it was found, and **collection of litter needs to be managed by the groups hiring the site**. Cost of cleaning excessive dirt or soiling in areas including but not limited to litter on the grounds and around the pools, kitchens/halls and sleeping quarters, soiled carpets, mattresses or linen will be billed for.



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2.24 Please **designate** an **outdoor area for smokers** that does not infringe on other campers using our facilities and ensure that all waste produced from this activity is disposed of in bins, not on the grounds. Please be careful during winter months as veld fires in this area are mainly caused by discarded cigarettes.

## 3. FACILITIES:

- 3.1. We can accommodate (sleep) a maximum of 132 people.
- 3.2. The minimum number of people we accept over weekends is 30.
- 3.3. Accommodation consists of:
  - 3.3.1. Ten (10) rondavels sleeping 10 people each (3 x triple bunk beds with 1 single bed in each), separate ablution blocks with showers, toilets, and basins.
  - 3.3.2. 2 x Log Cabins sleeping 10 people each (5 x double bunk beds in each). One cabin has two bathrooms with shower, toilet and basin.
  - 3.3.3. Two (2) leader houses sleeping 6 respectively.
  - 3.3.4. Two (2) large halls.
  - 3.3.5. Two (2) kitchens equipped with gas stove/oven, 3 plate boiler station, large fridge, 3 division Bain -Marie.
  - 3.3.6. A soccer/volleyball/playing field, large sparkling pool, and a spacious picnic area with braai area, bordering on a stream, beautiful "mountain walks", an open-air chapel and lots of space to relax and enjoy nature is available to our clients.
  - 3.3.7. Also available is rock climbing and abseiling (own equipment and certified facilitation must be provided by you.)

#### 4. RATES AND CHARGES

- 4.1. Rates may change depending on the specific requirements of each booking, please confirm before bookings are made.
- 4.2. All charges are inclusive of 15% VAT
- 4.3. Catered Camp:
  - 4.3.1. Accommodation rate is R140.00 per person per night. Own bedding must be provided. Children under the age of 3 stay free of charge.
  - 4.3.2. Leader House accommodation is R180.00 per person per night, bedding included.
  - 4.3.3. R950.00 hall hire fee per day is payable.
  - 4.3.4. Day of arrival and departure is calculated as 1 day if check-in and check-out hours are adhered to.
  - 4.3.5. Catering cost is from R120.00 per meal to be added to the accommodation rate.
  - 4.3.6. Minimum number of persons catered for is 20. Unless there are more catered groups over the same period.
  - 4.3.7. Minimum of 5 consecutive meals. Unless otherwise agreed to.
- 4.4. Self-catered Camp,
  - 4.4.1. Accommodation rate is R140.00 per person per night. Own bedding must be provided. Children under the age of 3 stay free of charge.
  - 4.4.2. Leader House accommodation is R180.00 per person per night, bedding included.
  - 4.4.3. R950.00 hall hire fee per day is payable.
  - 4.4.3.1. Day of arrival and departure is calculated as 1 day if check-in and check-out hours are adhered to.
  - 4.4.4. Kitchen hire of R950.00 per day is payable.
  - 4.4.4.1. Day of arrival and departure is calculated as 1 day if check-in and check-out hours are adhered to.
  - 4.4.5. Due to exclusive use, the hall and kitchen hire will be charged for when booking a campsite whether utilized or not.
- 4.5. Day visitors will be charged at R60.00 per person. R30.00 per child younger than 12 years of age.
- 4.6. Own tents will be charged at R95.00 per person per night.

## 5. BOOKINGS



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- 5.1. The preferred choice of communication with regards to bookings is by email or WhatsApp as this provides an accurate record.
- 5.2. Our booking reference number must reflect on all payments made.
- 5.3. We work on a first come first serve basis. Whoever supplies us with a <u>correctly completed and signed booking form AND</u> proof of payment of the deposit will <u>reserve</u> the dates required.
- 5.4. On receipt of the above, we will forward you a quote/pro forma invoice calculated on the information stated on the booking form.
- 5.5. Once verification of the quote/pro forma invoice is complete, a tax invoice will be generated and forwarded.
  - 5.5.1. Refer to Par 8 for the calculation of the payment terms.
  - 5.5.2. <u>PLEASE TAKE NOTE:</u> that the status of your booking will remain as <u>reserved</u> till the 50% payment indicated on the invoice has been received, after which the status will change to <u>secured</u>. The booking will only be considered <u>confirmed</u> on receipt of the final payment.
- 5.6. Rocky Valley Christian Camp NPC reserves the right to cancel a booking in instances beyond its control. In this case all monies paid to Rocky Valley Christian Camp NPC will be refunded, without any further liability to Rocky Valley Christian Camp NPC.

## 6. NUMBER OF PEOPLE

- 6.1. The number of people (PAX) stated on the booking form determines the minimum amount due at the start of your stay.
  - 6.1.1. If the numbers decrease, Rocky Valley Christian Camp NPC must be **notified 6 weeks before arrival**, enabling Rocky Valley Christian Camp NPC to take in another group for that period, **otherwise you will be charged for the booked amount**.
  - 6.1.2. If there is an increase in numbers, Rocky Valley Christian Camp NPC must be <u>timeously contacted to determine if there is</u> <u>additional space available.</u>
- 6.2. Any person entering the campsite to participate in your programme but not sleeping is considered a day visitor. You will be required to track these numbers and pay the day visitor fee as per Par 4.5.

#### 7. DEPOSIT

- 7.1. A deposit of **R2**, **000.00 per campsite** is required to reserve the booking.
- 7.2. This deposit is a booking deposit prior to your arrival. Retained as breakages deposit during the camp and refunded after the camp less any additional deductions or expenses incurred. **The deposit must not be deducted from your payment.**
- 7.3. The full deposit is non-refundable in the event of a late cancellation. (Refer par 10)

## 8. PAYMENT TERMS

- 8.1. **50% of the total amount** (As per invoice in Par 5.5) will be required **6 weeks before arrival**.
- 8.2. The **balance** is **required 10 days** before arrival.
- 8.3. Bookings made within 6 weeks of arrival are required to pay the deposit plus 50% of the total amount immediately, and the full balance 10 days before arrival.
- 8.4. Failure to pay on-time can result in your booking being cancelled and you forfeit all monies paid.
- 8.5. Cash payments on arrival are discouraged but must be timeously arranged with management. **NO KEYS WILL BE HANDED OUT ON ARRIVAL IF THE ACCOUNT HAS NOT BEEN SETTLED IN FULL.**
- 8.6. Rocky Valley currently does not have card facilities.
- 8.7. Any errors and omissions on the invoice will be corrected immediately upon knowledge thereof and the invoice forwarded to you.
- 8.8. Bank charges for foreign currency payments will be for your account.

## 9. BANK DETAILS



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9.1.1. ROCKYVALLEY CHRISTIAN CAMP NPC

9.1.2. Nedbank

9.1.3. Cradlestone Mall

9.1.4. Account Number: 1176 214 837

9.1.5. Branch Code: 198765

## 10. CANCELLATIONS

# 10.1. Cancellation Charges:

10.1.1. More than 3 months in advance. Full Refund of deposit.

10.1.2. Less than 3 months in advance. 50% of deposit.

10.1.3. Less than 6 weeks of booking date. 100% of all monies paid.

10.2. Legal action may be instituted, if necessary, to ensure payment is received.

## 11. ALLOCATING CAMP SITES

## 11.1. Default Camp Sites:

- 11.1.1. North Camp & Black Eagle are allocated to catered groups.
- 11.1.2. South Camp & Old Farmhouse are allocated to self-catered groups.
- 11.2. We reserve the right to accept more than one group on a camp site if your numbers are low.
  - 11.2.1. To secure a camp site for exclusive use, a minimum of 56 persons must be paid for.
  - 11.2.2. To secure the entire camp for exclusive use, a minimum of 100 persons must be paid for.

## 11.3. Rocky Valley Christian Camp NPC reserves the right to allocate groups to sites.

#### 12. CHECK-IN AND CHECK-OUT TIMES AND PROCEDURES

#### 12.1. Check-in from 15H00.

- 12.1.1. An authorised person must arrive no later than 18H00 to complete the check-in process and receive the keys.
- 12.1.2. There are no staff members available to assist with the check-in process after 18H00.
- 12.1.3. Should you wish to arrive earlier than 15H00, please contact the office to make the necessary arrangements and note that you will be charged the day visitors fee of R60.00 per person.
- 12.1.4. The gate is locked at 22H00 and therefore camp organisers must ensure that everyone has arrived by then.

# 12.2. Check-out

- 12.2.1. All rooms must be vacated by 10H00 on day of departure, and site by 14H00.
- 12.2.2. Should you wish to leave later than 14H00, please contact the office to make the necessary arrangements and note that you will be charged the day visitors fee of R60.00 per person.
- 12.2.3. Failure to comply will incur the day visitor's fee of R60.00 per person being charged.
- 12.2.4. An authorised person must complete the check-out process and sign back all keys before leaving the campsite.

#### 13. WHAT TO BRING

### 13.1. Catered Camps.

- 13.1.1. Eating utensils: Fork, knife, spoon, plate, bowl, mug.
- 13.1.1.1. A limited amount of crockery and cutlery is available at R50.00 per pack.
- 13.1.2. Bedding provided is a mattress and fitted sheet. Campers must bring:
- 13.1.2.1. Pillow and sleeping Bag/ duvet or Sheets and Blankets



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- 13.1.2.1.1. A limited number of bedding is available at R50.00 per night, consisting of pillow, duvet and/or blanket.
- 13.1.3. Candles, torches, or emergency lamps.

## 13.2. Self-Catered Camps.

- 13.2.1. See appendix A for an inventory of kitchen equipment available:
- 13.2.2. Eating utensils: Fork, knife, spoon, plate, bowl, mug.
- 13.2.3. Dishwashing liquid, dishcloths, toilet paper.
- 13.2.4. Bedding provided is a mattress and fitted sheet. Campers must bring:
- 13.2.5. Pillow and sleeping Bag/ duvet or Sheets and Blankets.
- 13.2.5.1. A limited number of bedding is available at R50.00 per night, consisting of pillow, duvet and/or blanket.
- 13.2.6. Candles, torches, or emergency lamps.

## 13.3. The organisers must bring:

- 13.3.1. First Aid Kit:
- 13.3.2. Sport Equipment: Bats, balls, frisbees, etc.
- 13.3.3. Sound equipment, computers, projector etc.
- 13.3.4. Candles, torches, emergency lamps, matches.
- 13.3.5. We do not have alternate power supply and experience power outages in the rainy season as well as load shedding. We advise that you bring a generator for meeting areas should your programme require such.

#### 14. CATERING

- 14.1. Catering charges are based on a good standard of catering; extras are available at a fee.
- 14.2. Dietary requirements must be indicated at time of booking, as these may carry additional charges.
- 14.3. A menu can be requested but allow 3 working days for processing. Changes made to the menu may carry additional costs.
- 14.4. Coffee, tea, and juice are served at mealtimes. Provision for tea times can be arranged at an additional cost.
- 14.5. Dessert can be added to the menu at an additional cost.
- 14.6. We are not equipped to prepare kosher or halaal meals. Campers are welcome to bring their own prepared food, which we will gladly serve.
- 14.7. Our standard mealtimes are 08H00, 13H00 and 18H00. We allow for 19H00 on the night of arrival and Sunday lunch can be served at 12H00.
- 14.8. Mealtimes are to be **strictly** adhered to as food tastes its best the time it is prepared for.
- 14.9. Staff will serve meals for thirty minutes after commencement of mealtimes after which campers will be required to dish up for themselves, as well as washing up.
- 14.10. The kitchen will remain open for an hour after commencement of mealtimes.
- 14.11. The washing up of crockery and cutlery and the tidying of the hall is the responsibility of the campers for the duration of their stay.
- 14.11.1. This service can be provided at an additional cost, calculated on the size of your group.
- 14.12. Please take note that even if you are being catered for, each camper must bring their own cutlery and crockery.
- 14.12.1. A limited amount of crockery and cutlery is available at R50.00 per pack.
- 14.13. Day visitors as defined in par 4.5, who will be requiring meals, must be included in the 'final catering number'
- 14.14. The final numbers for catering as well as payment is due 10 days before the camp.

## 15. SAFETY, SECURITY AND INDEMNITY

#### 15.1. The gate is locked from 22H00 to 06H00.

15.1.1. Access between these times is strictly controlled and prior arrangement with management must be made in the event that



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someone needs to arrive or leave outside of these times.

- **15.2.** First aid and Adult supervision at the pool are the responsibility of the camp organisers. **No swimming is permitted without** designated adult supervision.
- 15.3. Tampering with equipment i.e. fire extinguishers, gas geysers, pool equipment etc will be subject to a fine not less than R5,000-00 and cost of repair.
- 15.4. We hire the facility to the organiser, and it is your responsibility to gather indemnity forms from participants.
- 15.5. You are required to look after and/or insure all valuable items as we will not accept responsibility for loss or theft of such.

## 15.6. Problems that may arise for which we do not accept responsibility:

- 15.6.1. Our water availability/levels are affected by municipal supply, power outages and load shedding. We ask for patience and understanding during these times.
- 15.6.2. We have a septic tank sewerage system and therefore **no foreign objects may be deposited in the toilets**.



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# **Appendix A: Kitchen Inventory**

Description	North Kitchen	South Kitchen
Pots with lids	2	2
Urn	1	1
Juice Bucket	1	1
Can opener	1	1
Paring knife	2	2
Long Sharp Knife	1	1
Cooking Spoons	2	2
Ladle	1	1
Wooden Spoon	1	1
Long Handle Fork	1	1
Whisk	1	1
Tong	2	2
Grater	1	1
Mixing bowl	2	2
Salad Bowl with lid	1	1
Plastic jug	1	1
Colander	1	1
Egg lifter	1	1
Masher	1	1
Cutting Board	1	1
Oven Pan	1	1
Tablecloths		
Bain Marie:	1	1
Shallow tray with lid	1	1
Deep tray with lids	2	2
Fridge	1	1
Gas oven with 5 cooker tops	1	1
Electric stove		
Gas boiler station	3	3



**EPR Security** 

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# **Appendix B: Emergency Numbers**

2	Police	068 571 8146 / 072 177 5831
3	Fire	068 571 8146 / 072 177 5831
4	Ambulance	068 571 8146 / 072 177 5831

086 1692 1956

5 Electricity 068 571 8146 / 072 177 5831

6 Water 068 571 8146 / 072 177 5831

# **HOSPITALS**

- Netcare Krugersdorp Private. 011 951 02009 Burger Street, Krugersdorp, 1740
- Dr. Jusuf Dadoo Hospital 011 951 6000
   Corner Hospital & Memorial Street, Krugersdorp, 1740
- Netcare Pinehaven Hospital 011 950 5400 1 Gateway Road, Pinehaven Estate, Krugersdorp 1739



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**Appendix C: Directions** 

GPS: S: 26°03.976' E: 27°46.729'

From Pretoria: With the N14 to Krugersdorp, continue past the robot crossing Hendrik Potgieter [R47], where the N14 turns away to Ventersdorp/Rustenburg. Cross the mountain past the Silver Star Casino on the left, and 4,8 km further take the off-ramp to the left to Robert Broom Drive. The half circle ends in a T-junction. Turn left towards Rustenburg (R24). After 1,1 km at the 4-way stop turn right into Leeu Street which becomes Clifford. Turn left at the second street, Edward, and follow the road which carries on after a sharp bend to the right. Rocky Valley Christian Camp and Retreat Centre is 1.4 km's down the road past Achterbergh Conference Centre.

From Rustenburg/Ventersdorp/Magaliesburg: With the N14 to Krugersdorp, turn right at the robot crossing with the R28. Cross the mountain past the Silver Star Casino on the left, and 4, 8 km further take the off-ramp to the left to Robert Broom Drive. The half circle ends in a T-junction. Turn left towards Rustenburg (R24). After 1,1 km at the 4-way stop turn right into Leeu Street which becomes Clifford. Turn left at the second street, Edward, and follow the road which carries on after a sharp bend to the right. Rocky Valley Christian Camp and Retreat Centre is 1.4 km's down the road past Achterbergh Conference Centre.

From the East Rand / OR Tambo Airport: With the N12 from Witbank, turn south (towards Heidelberg) onto N3 at Gillooly's Interchange. At the Geldenhuis Interchange follow the M2 West towards Johannesburg City. After about 11 km select the M1 North and take the first off-ramp, to Smit Street M10 (Braamfontein). In Brixton it becomes the M5, which continues into Main, and later into Ontdekkers. About 20 km further - through Roodepoort and into Krugersdorp - Ontdekkers becomes Voortrekker. At the robot crossing N14 / Paardekraal Road, turn right onto N14, and take the first off-ramp to the left into Robot Broom Drive. At the T-junction, turn left towards Rustenburg (R24). At the first 4way stop 700 meters from the T, turn right into Leeu which becomes Clifford. Turn left at the second street, Edward, and follow the road which carries on after a sharp bend to the right. Rocky Valley Christian Camp and Retreat Centre is 1.4 km's down the road past Achterbergh Conference Centre.

From Heidelberg N3: Continue through the Rand Airport Interchange on the N3. Select N12 / Roodepoort at the Elands Interchange (Germiston), to travel on the Southern Bypass. After about 15 km, select N1 north / Pretoria / Roodepoort at the Diepkloof Interchange. Take the third off-ramp (after off-ramps to Maraisburg, and Gordon) to Fourteenth Avenue (Fairland/Quellerina). Turn left at the off-ramp robot and about 80 meters further turn right at the robot into Hendrik Potgieter M47. Continue for about 20 km on the M47 up to the robot crossing N14 (Pretoria-Krugersdorp) and turn left into N14. Cross the mountain past the Silver Star Casino on the left, and 4,8 km further take the off-ramp to the left to Robert Broom Drive. The half circle ends in a T-junction. Turn left towards Rustenburg (R24). After 1,1 km at the 4-way stop turn right into Leeu Street which becomes Clifford. Turn left at the second street, Edward, and follow the road which carries on after a sharp bend to the right. Rocky Valley Christian Camp and Retreat Centre is 1.4 km's down the road past Achterbergh Conference Centre.

From Vanderbijl Park / Bloemfontein N1: After passing the off-ramps to Maraisburg and Gordon Road, select the off-ramp to Fourteenth Road. Turn left at the off-ramp robot and about 80 meters further turn right at the robot into Hendrik Potgieter M47. Continue for about 20 km on the M47 up to the robot crossing N14 (Pretoria-Krugersdorp) and turn left into N14. Cross the mountain past the Silver Star Casino on the left, and 4,8 km further take the off-ramp to the left to Robert Broom Drive. The half circle ends in a T-junction. Turn left towards Rustenburg (R24). After 1,1 km at the 4-way stop turn right into Leeu Street which becomes Clifford. Turn left at the second street, Edward, and follow the road which carries on after a sharp bend to the right. Rocky Valley Christian Camp and Retreat Centre is 1.4 km's down the road past Achterbergh Conference Centre.