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SITE RULES

1. TERMS OF USE:

You will be asked to leave immediately if these rules are not respected.

The premises is dedicated solely for the purpose of accommodating born again Christians. Worshipping and praying to our Lord Jesus Christ. We do not Permit, Condone or Encourage any form of traditional, cultural, ancestral, or any practices of cleansing or sacrifices. No witchcraft, sorcery, or any type of 'worship' other than as stated above.

2. RULES:

- 2.1 **NO keys will be handed out on arrival** if the account has not been settled in full.
- 2.2 **Due to the nature of the campsite NO ALCOHOL is permitted on the premises.**
- 2.3 It is the responsibility of the camp leaders to ensure that their group knows, understands and does not breach the site rules supplied or reflected on signage on the site.
- 2.4 Groups and/or individuals will be asked to leave immediately if these rules are not respected.
- 2.5 **Quiet Time is between 22H00 and 07H00. NO music instruments or sound equipment permitted during this period.**
- 2.6 **Music Instruments and Sound Equipment:**
 - 2.6.1 Respect other groups, management, and neighbours with regards to using music instruments and sound equipment.
 - 2.6.2 Contain your sound within the hall allocated to you.
 - 2.6.3 **The use of microphones is not permitted.**
 - 2.6.4 Bass volume must be turned to the lowest setting.
- 2.7 **The mountain is closed for all prayer activities. Access is permitted for group activity such as a walk/hike.**
- 2.8 The area around the Manager's residences is out of bounds.
- 2.9 Adjacent properties are out of bounds to all Rocky Valley clients.
- 2.10 The river and both waterfalls that are part of Kings Kloof are **NOT** on our property, but that of our Neighbours.
Please do not visit the waterfalls via Rocky Valley, as you are trespassing on private property.
- 2.11 **NO** furniture, beds or mattresses may be moved or moved about.
- 2.12 **The swimming pool will be closed between 18H00 and 07H00. No-one is permitted in the pool during this time.**
- 2.13 Bring all complaints and requests to the Manager on duty and not directly to any staff members.
- 2.14 Damage to property, breakages and loss/theft of supplied or hired items will be charged to your account.
- 2.15 **NO graffiti** allowed on any surfaces.
- 2.16 **NO vuvuzelas** are allowed.
- 2.17 **NO fireworks** allowed.
- 2.18 **DO not** feed, tease or throw objects at the monkeys.
- 2.19 **Parking ONLY** in designated areas.
- 2.20 Building of **fires** allowed **ONLY** in designated places.
- 2.21 **NO fires and candles** permitted on the mountain or grounds.
- 2.22 **NO candles** permitted in the rooms.
- 2.23 The campsite must be left in the condition it was found and **collection of litter needs to be managed by the groups hiring the site.** Cost of cleaning excessive dirt or soiling in areas including but not limited to litter on the grounds and around the pools, kitchens/halls and sleeping quarters, soiled carpets, mattresses or linen will be billed for.
- 2.24 Please **designate an outdoor area for smokers** that does not infringe on other campers using our facilities and ensure that all waste produced from this activity is disposed of in bins, not on the grounds. Please be careful during winter months as veld fires in this area are mainly caused by discarded cigarettes.

3. INDEMNITY:

- 3.1 We hire the facility to the organiser, and it is your responsibility to gather indemnity forms from participants.

4. CHECK-IN AND CHECK-OUT TIMES AND PROCEDURES

4.1. Check-in from 15H00.

4.1.1. **An authorised person must arrive no later than 18H00 to complete the check-in process and receive the keys.**

4.1.2. **There are no staff members available to assist with the check-in process after 18H00.**

4.1.3. Should you wish to arrive earlier than 15H00, please contact the office to make the necessary arrangements and note that you will be charged the day visitors fee of R60.00 per person.

4.1.4. The gate is locked at 22H00 and therefore camp organisers must ensure that everyone has arrived by then.

4.2. Check-out

4.2.1. **All rooms must be vacated by 10H00 on day of departure, and site by 14H00.**

4.2.2. Should you wish to leave later than 14H00, please contact the office to make the necessary arrangements and note that you will be charged the day visitors fee of R60.00 per person.

4.2.3. Failure to comply will incur the day visitor's fee of R60.00 per person being charged.

4.2.4. **An authorised person must complete the check-out process and sign back all keys before leaving the campsite.**

5. SAFETY, AND SECURITY

5.1 **The gate is locked from 22H00 to 06H00.**

5.1.1 Access between these times is strictly controlled and prior arrangement with management must be made.

5.2 You will be required to look after and/or insure all valuable items as we will not accept responsibility for loss or theft.

5.3 **First aid and supervision at the pool are the responsibility of the camp organisers. No swimming is permitted without designated adult supervision.**

5.4 Tampering with equipment i.e., fire extinguishers, gas geysers, pool equipment etc. will be subject to a fine not less than R5,000-00 and cost of repair.

6. PROBLEMS that may arise for which we do not accept responsibility

6.1 **We do experience power outages in the rainy season and are affected by load shedding.** We advise that you bring a generator for meeting areas should your programme require such. Hot water and catering will not be affected by these outages.

6.2 Our water availability/levels are affected by municipal supply, power outages and load shedding. We ask for patience and understanding during these times.

6.3 We have a septic tank sewerage system and therefore **no foreign objects may be deposited in the toilets.**

7. CATERED CAMP

7.1 Our standard mealtimes are 08H00, 13H00 and 18H00. We allow for 19H00 on the night of arrival. Sunday lunch will be served at 12H00.

7.2 Mealtimes are to be **strictly** adhered to as food tastes its best the time it is prepared for. Failure to comply will result in overtime being charged for the kitchen staff.

7.3 Staff will serve meals for thirty minutes after commencement of mealtimes after which campers will be required to dish up for themselves.

7.4 The kitchen will remain open for an hour after commencement of mealtimes.

7.5 The washing up of crockery and cutlery and the tidying of the hall is the responsibility of the campers for the duration of their stay.

7.5.1 This service can be provided at an additional cost of R300.00 per day.

7.6 **Please take note that even if you are being catered for, each camper must bring their own cutlery and crockery, unless otherwise arranged.**