



Physical Address: Edward Road, Paardeplaats 177 IQ, Chancliff, Krugersdorp, 1739
 Phone: 011 954 3598
 Cell: 072 159 9091
 Fax: 086 540 4832
 E-mail: bookings@rockyvalley.co.za
 Web: www.rockyvalley.co.za
 Registration No: 2018/396832/08

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A. TERMS AND CONDITIONS AGREEMENT:

1. TERMS OF USE

You will be asked to leave immediately if these rules are not respected.

1.1 The premises is dedicated solely for the purpose of worshipping and praying to our Lord Jesus Christ. We do not Permit, Condone or Encourage any form of traditional, cultural, ancestral, or any practices of cleansing or sacrifices. No witchcraft, sorcery, or any type of 'worship' other than as stated above.

1.2 Only the following items will be permitted in the surrounding prayer areas:

- 1.2.1 Bible, Notepad, and pen, prayer shawl and water bottle.**
- 1.2.2 No bags, buckets, plastic or otherwise are allowed.**
- 1.2.3 NO matches, lighters, candles, or incense allowed.**
- 1.2.4 NO fires allowed.**

2. SITE RULES

- 2.1. NO keys will be handed out on arrival if the account has not been settled in full.**
- 2.2. Due to the nature of the campsite NO ALCOHOL is permitted on the premises.**
- 2.3. Groups and/or individuals will be asked to leave immediately if these rules are not respected.**
- 2.4. Quiet Time is between 22H00 and 07H00. NO music instruments or sound equipment permitted during this period.**
- 2.5. Music Instruments and Sound Equipment:**
 - 2.5.1. Respect other groups, management, and neighbours with regards to using music instruments and sound equipment.**
 - 2.5.2. Contain your sound within the facilities allocated to you.**
 - 2.5.3. The use of microphones is not permitted.**
 - 2.5.4. Bass volume must be turned to the lowest setting.**
- 2.6. The mountain is temporarily closed due to security concerns.**
- 2.7. The area around the manager's residences is out of bounds.**
- 2.8. The adjacent camping site, Achterbergh, is out of bounds to all Rocky Valley clients.**
- 2.9. Please note that there is no waterfall on our property. The river and both waterfalls that are part of Kings Kloof are on our neighbouring properties. Please do not visit the waterfalls via Rocky Valley, as you are trespassing on private property.**
- 2.10. NO furniture, beds or mattresses may be moved or moved about.**
- 2.11. Bring all complaints and requests to the manager on duty and not directly to any staff members.**
- 2.12. Damage to property, breakages, and loss/theft of supplied or hired items will be charged to your account.**
- 2.13. NO graffiti allowed on any surfaces.**
- 2.14. NO vuvuzela's allowed.**
- 2.15. NO fireworks allowed.**
- 2.16. Do not feed, tease, or throw objects at the monkeys.**
- 2.17. Parking ONLY allowed in designated areas.**
- 2.18. Building of fires allowed ONLY in designated places.**
- 2.19. NO fires or candles permitted on the mountain or inside any sleeping facilities.**
- 2.20. The facilities used must be left in the condition it was found.**
 - 2.20.1. Cost of cleaning excessive dirt or soiling in areas including but not limited to litter on the grounds and around the pools, kitchens/halls and sleeping quarters, soiled carpets, mattresses, or linen will be billed for.**
- 2.21. Please designate an outdoor area for smokers that does not infringe on other campers using our facilities and ensure that all waste produced from this activity is disposed of in bins, not on the grounds.**



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3. RATES

- 3.1. Rates may change and must be confirmed before bookings are made. All costs are inclusive of VAT.
- 3.2. Accommodation rate for a leader house (room with bedding, and bathroom) is R200.00 per person per night.
 - 3.2.1. Use of a communal kitchen (If required, and if available) must be arranged ahead of time and will incur a cost of R50.00 per meal per person.
- 3.3. Accommodation rate for a rondavel (Dormitory style accommodation with 10 beds, not sharing, and separate ablution block) is R140.00 per person per night with own bedding. Bedding can be supplied at R50.00 per person per night.
 - 3.3.1. Use of a communal kitchen (If required, and if available) must be arranged ahead of time and will incur a cost of R50.00 per meal per person.

4. BOOKINGS

- 4.1. **The minimum length of stay is 2 nights.**
- 4.2. The preferred choice of communication with regards to bookings is by email or WhatsApp as this provides an accurate record.
- 4.3. Our booking reference number must reflect on all payments made.
- 4.4. **We work on a first come first serve basis. Whoever supplies us with a correctly completed and signed booking form will reserve the dates required.**
- 4.5. On receipt of the above, we will forward you an invoice calculated on the number of persons stated on the booking form.
- 4.6. RockyValley Christian Camp NPC reserves the right to cancel a booking in instances beyond its control. In this case all monies paid to RockyValley Christian Camp NPC will be refunded, without any further liability to RockyValley Christian Camp NPC.

5. CANCELLATIONS

- 5.1. Cancellation of your booking must be made at least 2 days before arrival.
- 5.2. No refunds will be made if you do not arrive for your booking without a cancellation notice, or in the event of a late cancellation.

6. PAYMENT TERMS

- 6.1. **The total amount** (As per invoice in Par 4.5) will be required **before arrival**.
- 6.2. Failure to pay on-time can result in your booking being cancelled and you forfeit all monies paid.
- 6.3. Cash payments on arrival are discouraged but can be timeously arranged with management. **NO KEYS WILL BE HANDED OUT ON ARRIVAL IF THE ACCOUNT HAS NOT BEEN SETTLED IN FULL.**
- 6.4. **Rocky Valley currently does not have card facilities.**
- 6.5. Any errors and omissions on the invoice will be corrected immediately upon knowledge thereof and the invoice forwarded to you.

7. BANK DETAILS

RockyValley Christian Camp NPC
Nedbank
Cradlestone Mall
Account Number: 1176 214 837
Branch Code: 198765

8. CHECK-IN AND CHECK-OUT TIMES

- 8.1. **Check-in from 15H00.**
 - 8.1.1. **Visitors must arrive no later than 18H00 to complete the check-in process and receive the keys.**
 - 8.1.2. **There are no staff members available to assist with the check-in process after 18H00.**
 - 8.1.3. Should you wish to arrive earlier than 15H00 or later than 18H00, please contact the office to make the necessary arrangements.



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8.1.4. The gate is locked at 22H00 and therefore ensure that you have arrived by then.

8.2. Check-out

8.2.1. All rooms must be vacated by 10H00 on day of departure, and site by 14H00.

8.2.2. Should you wish to leave later than 14H00, please contact the office to make the necessary arrangements.

9. WHAT TO BRING

9.1. **Self-catering option only.**

9.2. Kettle for room.

9.3. Eating utensils: Fork, knife, spoon, plate, bowl, mug.

9.4. Dishwashing liquid, dishcloths, toilet paper.

9.5. Candles, torches, matches.

9.6. Bedding provided in the rondavel is a mattress and fitted sheet. Campers must bring:

9.6.1. Pillow and sleeping bag / duvet or sheets and blankets.

10. SAFETY, SECURITY, AND INDEMNITY

10.1. The gate is locked from 22H00 to 06H00.

10.2. First aid and supervision at the pool is the responsibility of the client.

10.3. Tampering with equipment i.e. fire extinguishers, gas geysers, pool equipment etc will be subject to a fine not less than R5,000-00 and cost of repair.

10.4. You are required to look after and/or insure all valuable items as we will not accept responsibility for loss or theft of such.

10.5. Problems that may arise for which we do not accept responsibility:

10.5.1. Our water availability/levels are affected by municipal supply, power outages and load shedding. We ask for patience and understanding during these times.

10.5.2. We have a septic tank sewerage system and therefore **no foreign objects may be deposited in the toilets**